



WEDDING Ts&Cs

Terms and Conditions

SECURING YOUR BOOKING

We are delighted to provisionally hold your booking date for you; for upto 72 hours however please be advised should we receive another enquiry during this time we reserve the right to ask you for immediate confirmation by paying a deposit to secure the space.

DEPOSIT & PAYMENT TERMS

Your booking is only confirmed once we have received your deposit pre-payment which will be redeemed off your bill on the day of your booking. The deposit is fully refundable up to (1 month weddings) / (14 days event) prior to your bookings date. Any later than this and we're afraid it becomes non-refundable. The balance of your package is payable on or before the day of your booking.

GUEST NUMBERS & PRE-ORDERING

If you are pre-ordering any food, please confirm your pre-order at least 21 days before your booking date as well as your total guest numbers so we can make sure everything is place for you booking on the day. Please advise us if your guests have any special dietary requirements

We will not be able to amend your pre-order after the 21 days.

SERVICE CHARGE

A discretionary 12.5% service charge to your final food and drinks bill. By the end of your event we are sure you'll agree our staff deserve it, and if not, please do let us know why.

SPECIAL REQUESTS

Do let us know if you have any particular requests no matter how far-fetched and we will always do our best for you.